

Rack Rate effective 15.02.2020 – 30.11.2022

2-nights Guided Walking Trail at NamibRand Nature Reserve				
		Rack Rate 2020-2022		
Rates stated in NAD incl. 15% VAT (NamibRand park fees are non-commissionable)		excl. NamibRand Park Fees	Park Fees *	Total
All season rate	per person / per night	3605	308	3913
	per person / per trail	7210	616	7826

- **Child rate/per trail:** kids up to the age of 14 years: **N\$ 4200 including park fees**
- **Special:** the third child is free of charge (please supply birth certificates as proof of parenthood)
- **Please note:** the starting day of trail is applicable regarding child age (please send ID or passport copy as proof of age)

Rates include

- meals (2 x breakfast, 1 x lunch, 2 x dinner) and equipment as stated in the itinerary
- Beer, wine, soft drinks, tea, coffee and juice are limited available in overnight camps
- Services of a guide, a “back-up” crew and luggage transport for the duration of the trail
- Walking in a small and personal group of 2-8 guests. Larger groups on request
- Group transfer to the starting point of the trail – please arrive latest by 2 pm
- *NamibRand Nature Reserve park fees (stated as per date of print)

Extras

- Light lunch upon arrival N\$ 120 (2022: N\$ 150) per person, **please pre-book**. Arrival time for lunch latest 1 pm!
- Lunch packs on date of departure N\$ 100 (2022: N\$ 120) per person
- Transfers between camps and farmhouse: on special request only and subject to availability
- Namibia Tourist Board (NTB) levies / bed levies not applicable at time of print (subject to change)

Terms & Conditions

- **Full settlement strictly before trail start!**
- Any related bank charges and currency conversions are for the guests’ account
- Proof of payment needs to be sent through via email
- Rates quoted subject to change without prior notice
- No cancellation will be accepted unless given in writing and unless a return confirmation of written cancellation has been verified by Unlimited Travel & Car Hire cc
- *NamibRand park fees are collected by Tok Tokkie Trails on behalf of NamibRand Nature Reserve
- *Any provisional bookings not cancelled within 14 working days shall be deemed to be “confirmed”*

Cancellation Policy and Cancellation Fees (Standard Terms)

- Any booking cancelled 31 Days prior trail start will be without any fees (*please note special terms and conditions of our vouchers!*).
- 30 days and less notice 100 % of rack rate

Cancellations (COVID-19): RELATED QUALIFYING CONDITIONS

In case where...:

- Our guests’ are not permitted to travel due to government regulation by either Namibia or guests’ country of residence
- Airlines decide to halt operations to the country over that time period of intended travelling
- A travel advisory is put in place against traveling to Namibia (proof of this will be requested from guests’)
- Namibia falls under official government sanctioned lockdown
- A mandatory quarantine period is imposed by Namibia or on return to the guests’ country of residence
- If a guest has contracted COVID-19 and is in quarantine or under medical treatment up to 48 hours prior to trail start. In such a case, supportive documentation will be required
- Tok Tokkie Trails has a medical incident related to the COVID 19 and is forced to close temporarily

... all cancellation costs will be waived, no admin or booking fee will be charged and all monies will be refunded, regardless of the cancellation period (*please note special terms and conditions of our vouchers!*).

The above terms are relevant to COVID 19 cancellations only.

PLEASE NOTE:

Cancellations due to fear of contracting COVID-19 or the prevalence of comorbidities will not constitute legitimate grounds for cancellation with waived fees.

Children Policy

Minimum age for children is eight years (child rate applies to children from the age of eight to fourteen years)

Changes and Delays

It goes without saying that we do our utmost to conduct the hike as described in the program; we cannot vouch for it, however. Unfavourable weather conditions, the natural climate variability, organizational problems, unforeseen events or other factors may force us to change the course of the hike. We apologize for any inconvenience caused.

Authority on Tour

At all times, the decision of our tour guide will be final on all matters likely to endanger the safety and wellbeing of the group. Guests' must always strictly comply with the laws and customs of Namibia. Should a guest be detected in any contravention of the law or custom or should he/she be a nuisance to the group, the guide may order the guests' to leave the tour without the right of refund.

Accidents

While every precaution is taken to ensure the safety of all persons participating on the hike, the guests' his/hers, heirs, dependents, agents, executors or their assignees, hereby irrevocably waive any rights they may have to claim, any form of compensation for any damages which the guests' may suffer due to injury or death whilst on, or at any time after the hike, from *Unlimited Travel & Car Hire cc t/a Tok Tokkie Trails*. Under no circumstances will *Unlimited Travel & Car Hire cc t/a Tok Tokkie Trails* be responsible for the death or injury or loss, which might occur to such persons sustained from any case whatsoever. The guests hereby indemnifies and holds *Unlimited Travel & Car Hire cc t/a Tok Tokkie Trails* harmless against all claims whatsoever the nature.

Health

It is the guests' obligation to ensure that he/she is medically fit and able to embark on the hike.

Insurance

We explicitly point out the participation in this hike is entirely at the guests' own risk. All guests must have a comprehensive insurance cover to make provision for cancellation, curtailment, medical expenses, personal baggage loss or damage, emergency evacuation and loss of foreign currency. *Unlimited Travel & Car Hire cc* will not negotiate on any costs where this rule applies and in cases where guests were not briefed or unaware of this policy.

Liability/Responsibility

On arrival an indemnity needs to be signed. All costs will be borne by the guests' and *Unlimited Travel & Car Hire cc t/a Tok Tokkie Trails* will not be held responsible in any way. It should be recognized that if guests' leave the hike for any reason whatsoever, that *Unlimited Travel & Car Hire cc t/a Tok Tokkie Trails* will not offer any refund.

It is the Guests' own responsibility to pay for any emergency evacuation or ambulance services if required.

Please see our detailed itinerary and the Tok Tokkie Trails guest briefing for information about the Tok Tokkie Trail, the climate, character of and requirements for the Trail!